

Privacy Statement

Any personal data or sensitive personal data provided by you to us will be held and processed in accordance with the data protection principles set out in the Data Protection Act 1998 for the purposes of meeting the legitimate interests of www.groveshilldogwhisperers.co.uk

This Privacy Policy explains our data processing practices and only applies to this website. Other websites to which this website links are not covered by this Privacy Policy. If you have any queries concerning your personal information or any questions on our use of the information, please contact privacy@groveshilldogwhisperers.co.uk

At Groveshill Dog Whisperers we are committed to protecting the privacy of our customers and website visitors. Our relationship with you is valuable and we understand the importance you place on the privacy and security of information, which personally identifies you. In that respect, and whether you are a first time visitor to our website or a regular user, we take your privacy seriously.

Please read the following in order to learn more about our privacy policy and our information gathering and dissemination practices.

Why we require your information

Groveshill Dog Whisperers collect personally identifiable information when you register with us and when you use our services. We ask you for personal data only when it is needed to provide services you have enquired about or asked us to provide or to respond to your request for information. You do not need to provide us with personal data simply to browse our site.

What information do we collect

Subscriptions and Newsletters

Users of our website can register for an e-mail newsletters and news updates. This service is entirely optional and you may unsubscribe at any time by contacting unsubscribe@groveshilldogwhisperers.co.uk

Cookies

There are various technologies, including one called "cookies" that can be used to provide you with tailored information from a website. A cookie is a small data file that certain websites write to your hard drive when you visit them. The only personal information a cookie can obtain is information a user supplies him or herself. A cookie can't read data off your hard disk or read cookie files created by other sites. Cookies, however, enhance our website performance in a number of ways including providing a secure way for us to verify your identity during your visit to our website and personalising your experience on our site making it more convenient for you. The Groveshill Dog Whisperers website uses cookies so that we can serve you better. For example, we set cookies to maintain the open menus as you move between pages, or to remember user names and preferences (if applicable). These are used only when you are on the website. You can refuse cookies by turning them off on your web browser and you do not need to have cookies turned on to successfully use our service. Most browsers are defaulted to accept and maintain cookies and you can set your browser to notify you when you receive a cookie, giving you the chance to decide whether to accept it or not.

Website Usage Data

With or without cookies, our website keeps track of usage data, such as the source address that the page request is coming from (i.e. your IP address, domain name), date and time of the page request, the referring website (if any) and other parameters in the URL (e.g. search criteria). We use this data to better understand website usage so we know what areas of our website users prefer. This information is stored in log files and is used for aggregated and statistical reporting but is not attributed to you as an individual.

Security

We recognise industry standards and employ security safeguards to protect information from unauthorised access and misuse. We use the most accurate and current information you provide in order to process your request.

User Submissions

Please do not post confidential or proprietary information to our website. Any material, information or any other communication you transmit or post to our website (other than your personal information) will be considered non-confidential and non-proprietary unless we are advised to the contrary and we will have no liability for it. Groveshill Dog Whisperers and its designees will be free to copy, disclose, distribute, incorporate and otherwise use the communications in all data, images, sound, text and other things embodied therein for any and all commercial or non-commercial purposes. Users of our website are prohibited from posting or transmitting to or from this site any unlawful, threatening, libellous, defamatory, obscene, pornographic or other material that would violate any law.

What information do we share?

Compliance with law

We will release personal information where we are required to by law or by the regulations and other rules (including auditing requirements) to which we are subject. We may also exchange information with other companies and organisations for fraud protection and credit risk reduction.

Consent

Other than in the above situations you will receive notice from us when your personal information might go to third parties and you will have the opportunity to decide not to share that information.

Changes to Privacy Policy

We may edit this policy from time to time. If we make any substantial changes we will notify you by posting a prominent announcement on our web pages.

Your Rights

You have the right to ask for a copy of the information held by us in our records in return for which we may charge a small fee. You also have the right to require us to correct any inaccuracies in your information.